1 A bill to be entitled 2 An act relating to social media use for minors; 3 creating s. 501.1736, F.S.; providing definitions; 4 requiring social media platforms to prohibit certain 5 minors from creating new accounts, to terminate 6 certain accounts and provide additional options for 7 termination of such accounts, to use reasonable age 8 verification methods to verify the ages of account 9 holders, and to disclose specified policies and provide specified resources, measures, and 10 11 disclaimers; authorizing the Department of Legal 12 Affairs to bring actions for violations under the 13 Florida Deceptive and Unfair Trade Practices Act; 14 providing penalties; providing for private causes of 15 actions; providing that certain social media platforms 16 are subject to the jurisdiction of state courts; 17 providing construction; authorizing the department to adopt rules; providing an effective date. 18 19 20 Be It Enacted by the Legislature of the State of Florida: 21 Section 1. Section 501.1736, Florida Statutes, is created 22 23 to read: 24 501.1736 Social media use for minors.-25 (1) As used in this section, the term: Page 1 of 10

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2.6 "Account holder" means a resident of this state who (a) 27 has or opens an account or creates a profile or other form of 28 identification to use or access a social media platform. 29 "Department" means the Department of Legal Affairs. (b) 30 "Reasonable age verification method" means any (C) commercially reasonable method regularly used by government 31 32 agencies or businesses for the purpose of age and identity 33 verification. 34 (d) "Social media platform:" 35 1. Means an online forum offered by an entity that has the 36 ability to track the activity of an account holder or user, if 37 the online forum allows the account holder or user to do all of 38 the following: 39 a. Create or use a profile, account, or other form of 40 identification. 41 b. Upload content or view the content or activity of other 42 account holders. 43 c. Interact with or track other account holders or users. 44 2. Does not include an online service, website, or 45 application where the predominant or exclusive function is: 46 a. Electronic mail. 47 b. Direct messaging consisting of text, photos, or videos 48 that are sent between devices by electronic means where messages 49 are shared between the sender and the recipient only, visible to the sender and the recipient, and are not posted publicly. 50

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51 c. A streaming service that provides only licensed media in a continuous flow from the service, website, or application 52 53 to the end user and does not obtain a license to the media from 54 a user or account holder by agreement to its terms of service. 55 d. News, sports, entertainment, or other content that is 56 preselected by the provider and not user generated, and any 57 chat, comment, or interactive functionality that is provided incidental to, directly related to, or dependent upon provision 58 59 of the content. 60 e. Online shopping or e-commerce, if the interaction with 61 other users or account holders is generally limited to the ability to upload a post and comment on reviews or display lists 62 63 or collections of goods for sale or wish lists, or other 64 functions that are focused on online shopping or e-commerce 65 rather than interaction between users or account holders. 66 f. Interactive gaming, virtual gaming, or an online 67 service, that allows the creation and uploading of content for 68 the purpose of interactive gaming, edutainment, or associated 69 entertainment, and the communication related to that content. 70 g. Photo editing that has an associated photo hosting service, if the interaction with other users or account holders 71 72 is generally limited to liking or commenting. 73 h. A professional creative network for showcasing and discovering artistic content, if the content is required to be 74 75 non-pornographic.

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76	i. Single-purpose community groups for public safety if
77	the interaction with other users or account holders is generally
78	limited to that single purpose and the community group has
79	guidelines or policies against illegal content.
80	j. To provide career development opportunities, including
81	professional networking, job skills, learning certifications,
82	and job posting and application services.
83	k. Business to business software.
84	1. A teleconferencing or videoconferencing service that
85	allows reception and transmission of audio and video signals for
86	real time communication.
87	m. Shared document collaboration.
88	n. Cloud computing services, which may include cloud
89	storage and shared document collaboration.
90	o. To provide access to or interacting with data
91	visualization platforms, libraries, or hubs.
92	p. To permit comments on a digital news website, if the
93	news content is posted only by the provider of the digital news
94	website.
95	q. To provide or obtain technical support for a platform,
96	product, or service.
97	r. Academic, scholarly, or genealogical research where the
98	majority of the content that is posted or created is posted or
99	created by the provider of the online service, website, or
100	application and the ability to chat, comment, or interact with
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101 other users is directly related to the provider's content. 102 s. A classified ad service that only permits the sale of 103 goods and prohibits the solicitation of personal services or 104 that is used by and under the direction of an educational 105 entity, including: 106 (I) A learning management system; 107 (II) A student engagement program; and (III) A subject or skill-specific program. 108 109 (2) A social media platform shall do all of the following: (a) Prohibit a minor who is younger than 16 years of age 110 111 from creating a new account on the social media platform. 112 (b)1. Use reasonable age verification methods to verify 113 the age of each account holder on the social media platform at 114 the time a new account is created. If an account holder fails to 115 verify his or her age, the social media platform must deny the 116 account. The reasonable age verification method must be 117 conducted by an independent, third-party not affiliated with the social media platform. 118 119 2. Personal identifying information used to verify age may 120 not be retained once the age of an account holder or a person 121 seeking an account has been verified. Any personal identifying 122 information collected to verify age may not be used for any 123 other purpose. 124 (c) For existing accounts: 125 1. Terminate any account that is reasonably known by the Page 5 of 10

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126 social media platform to be held by a minor younger than 16 127 years of age and provide a minimum of 90 days for an account 128 holder to dispute such termination by verifying his or her age. 129 2. Allow an account holder younger than 16 years of age to 130 request to terminate the account. Termination must be effective 131 within 5 business days after such request. 132 3. Allow the confirmed parent or guardian of an account 133 holder younger than 16 years of age to request the minor's 134 account be terminated. Termination must be effective within 10 135 business days after such request. 4. Permanently delete all personal information held by the 136 137 social media platform relating to the terminated account, unless 138 there are legal requirements to maintain such information. 139 (d) If the social media platform allows minors younger 140 than 18 years of age to create an account on the platform, the 141 platform must include a clearly labeled, conspicuous, and 142 readily accessible link on its Internet homepage or platform 143 login page that: 144 1. Discloses the following social media platform policies in a manner that is clearly, concisely, prominently, and 145 146 understandably written using language suited to the age of users 147 who are younger than 18 years of age likely to routinely access the platform without unrelated, confusing, or contradictory 148 149 materials: 150 a. The content moderation policies the social media Page 6 of 10

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151 platform uses for content on the platform. 152 b. Whether the social media platform uses or allows the 153 use of addictive design or deceptive pattern features, including 154 autoplay or infinite scroll. 155 c. Whether the social media platform allows manipulated 156 photographs or digital images to be shared on the platform. 157 d. Whether the social media platform considers the best 158 interests of platform users who are younger than 18 years of age 159 when designing, developing, and providing services. 160 The methodology the social media platform uses to e. 161 consider the best interests of platform users who are younger 162 than 18 years of age when designing, developing, and providing 163 services. 164 f. The policies and protections the social media platform 165 uses to protect platform users who are younger than 18 years of 166 age against harmful behaviors, such as bullying, harassment, and 167 threats of violence or self-harm. 168 g. Whether the social media platform collects or sells 169 personal information of platform users who are younger than 18 170 years of age, including personal identifiers, biometrics, and geolocation data. If such personal information is collected, the 171 172 platform must disclose the type of personal information 173 collected and the purpose of such collection. If such personal information is sold, the platform must disclose to whom the 174 175 information is sold.

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176 2. Provides clear access to the following: Zip code-based references to local resources for law a. enforcement, suicide prevention, and domestic violence prevention services. b. Reporting mechanisms related to harmful behaviors, such as bullying, harassment, and threats of violence or self-harm. 3. At the time of log in, and before obtaining access to the platform, requires platform users who are younger than 18 years of age to read and accept a disclaimer which must be in substantially the following form: This application may be harmful to your mental health and may use design features that have addictive qualities or present unverified information or that may be manipulated by [insert platform name] or others for your viewing. This application may also collect your personal data to further manipulate your viewable content and may share your personal data with others. (3) Any violation of subsection (2) is an unfair and deceptive trade practice actionable under part II of this chapter solely by the department against a social media platform. If the department has reason to believe that a social media platform is in violation of subsection (2), the department, as the enforcing authority, may bring an action

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201	against such platform for an unfair or deceptive act or
202	practice. For the purpose of bringing an action pursuant to this
203	section, ss. 501.211 and 501.212 do not apply. In addition to
204	other remedies under part II of this chapter, the department may
205	collect a civil penalty of up to \$50,000 per violation.
206	(4)(a) A social media platform that violates subparagraph
207	(2)(c)2. or subparagraph (2)(c)3. for failing to terminate an
208	account within the required time after being notified to do so
209	by the minor account holder or a confirmed parent or guardian is
210	liable to such Florida minor for such access, including court
211	costs and reasonable attorney fees as ordered by the court.
212	Claimants may be awarded up to \$10,000 in damages.
213	(b) A civil action for a claim under this subsection must
214	be brought within 1 year after the violation.
215	(5) Any action brought under subsection (3) or subsection
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215	(5) Any action brought under subsection (3) or subsection
215 216	(5) Any action brought under subsection (3) or subsection (4) may only be brought on behalf of a Florida minor.
215 216 217	(5) Any action brought under subsection (3) or subsection (4) may only be brought on behalf of a Florida minor. (6) For purposes of bringing an action in accordance with
215 216 217 218	(5) Any action brought under subsection (3) or subsection (4) may only be brought on behalf of a Florida minor. (6) For purposes of bringing an action in accordance with subsections (3) and (4), a social media platform that allows a
215 216 217 218 219	(5) Any action brought under subsection (3) or subsection (4) may only be brought on behalf of a Florida minor. (6) For purposes of bringing an action in accordance with subsections (3) and (4), a social media platform that allows a Florida minor younger than 16 years of age to create an account
215 216 217 218 219 220	(5) Any action brought under subsection (3) or subsection (4) may only be brought on behalf of a Florida minor. (6) For purposes of bringing an action in accordance with subsections (3) and (4), a social media platform that allows a Florida minor younger than 16 years of age to create an account on such platform is considered to be both engaged in substantial
215 216 217 218 219 220 221	(5) Any action brought under subsection (3) or subsection (4) may only be brought on behalf of a Florida minor. (6) For purposes of bringing an action in accordance with subsections (3) and (4), a social media platform that allows a Florida minor younger than 16 years of age to create an account on such platform is considered to be both engaged in substantial and not isolated activities within this state and operating,
215 216 217 218 219 220 221 222	(5) Any action brought under subsection (3) or subsection (4) may only be brought on behalf of a Florida minor. (6) For purposes of bringing an action in accordance with subsections (3) and (4), a social media platform that allows a Florida minor younger than 16 years of age to create an account on such platform is considered to be both engaged in substantial and not isolated activities within this state and operating, conducting, engaging in, or carrying on a business, and doing
215 216 217 218 219 220 221 222 223	(5) Any action brought under subsection (3) or subsection (4) may only be brought on behalf of a Florida minor. (6) For purposes of bringing an action in accordance with subsections (3) and (4), a social media platform that allows a Florida minor younger than 16 years of age to create an account on such platform is considered to be both engaged in substantial and not isolated activities within this state and operating, conducting, engaging in, or carrying on a business, and doing business in this state and is therefore subject to the

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226 <u>remedy at law or equity.</u>
227 <u>(8) The department may adopt rules to implement this</u>
228 <u>section.</u>
229 Section 2. This act shall take effect July 1, 2024.

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